

FULL NAME

ORDER NUMBER

Tell us why you are returning your goods



PRODUCT NAME	PRODUCT CODE	QTY	REASON CODE	ADDITIONAL DESCRIPTION / REASON FOR RETURN

REASON CODES
1. Pack volume too big
2. Pack volume too small
3. Issue with sizing/fitting (please specify)
4. Item arrived too late
5. Item not as expected
6. Item not as described
7. Item faulty (please specify)
8. Other (please specify)

We want all of our customers to be 100% satisfied with their new Osprey pack.

If for any reason you are not happy, we offer a 28 day returns policy - simply follow the steps below:

1. Complete the form above to tell us why you're returning your item
2. Put the item(s) you wish to return in the box
3. Cut out the return label opposite and attach to the box
4. Enclose this form, then seal the box securely
5. Take to your local Post Office, remember to ask for a receipt for proof of postage

Items must be returned in new condition, with the original packaging, labels and your receipt.

✂
↓ Affix this label to box ↓

Web Returns
 Paul Ponsonby c/o Expeditors
 Unit 3 Hurricane Park
 Heartlands Parkway
 Birmingham
 B7 5PJ